

# CASE STUDY BANKING



## The Business Situation

The IT teams supporting the credit card business faced the following challenges.

## The Client

Top 10 US-based bank and top 5 US-based credit card issuer.

1. Long lead times from new business idea to solution realization in production

2. Difficult integration of IT systems from acquired companies

3. Teams organized around software components rather than aligned to business needs

## Our Work



Organization and flow analysis

Assessment and preparation for the introduction of the SAFe™ framework

DevOps assessment

Training for agile maturation and SAFe™

## The Business Objective



The client had clear outcomes from this initiative.

1. Implement the transition to agile frameworks across a **1000+** person organization with 150+ teams

2. Move from a IT-as-a-service model towards a real software engineering culture

3. Significantly reduce the time to market and significantly increase the volume of new feature delivery

## The Outcome



285+ yearly releases



Designed an organizational target state with recommended role and personnel transitions



Formed a functional Agile Working group



Developed a detailed rollout strategy and plan for implementing SAFe™



Developed business case for significant investment in DevOps capabilities including automated builds, deploys, and testing



Rolled out initial practice of Test-Driven Development



Releases delivered for highest priority business initiatives

## Services Provided in Case Study

Organizational Assessment

SAFe™ Implementation

Scaled DevOps Strategy & SAFe™ System Team Implementation

Integrated Transformation Roadmap Development

## About CirrusLabs

CirrusLabs is a management consultancy firm specializing in guiding medium-to-large scale organizations in their transformation to Continuous Business Value Delivery through use of lean thinking and agile frameworks.

## Our Services

Assessment

Executive Workshops

Advisory

Portfolio Optimization

Product Strategy

DevOps Implementation

Training

Custom Development